

# Operational information

For M&G Charifund, M&G Charibond, M&G Charity Multi Asset Fund

## Office hours Mondays to Fridays 09:00 to 17:00 UK time

### Contact details – Operational enquiries

 0800 917 4472

 [gocs@mandg.com](mailto:gocs@mandg.com)

 [www.mandg.co.uk/charities](http://www.mandg.co.uk/charities)

### Dealing/Settlement details

<b>Acceptance by using</b>	Telephone/Fax/Post	<b>NB email will not be accepted</b>
<b>Telephone</b>	0800 328 3196	
<b>Fax</b>	0870 888 3087	
<b>Post</b>	M&G Charities, PO Box 9038, Chelmsford CM99 2XF	
<b>Cut off time for same day dealing</b>	12:00	
<b>Valuation point</b>	12:00	
<b>Fund pricing days</b>	UK Business Days	
<b>Settlement for purchase and withdrawal</b>	T + 3	

### Bank details for GBP payments

<b>Bank</b>	NatWest Bank, City of London Office, 1 Princes Street, London EC2R 8PA	
<b>Account names/numbers</b>	M&G Securities Limited (Charities)	A/C No. 44922922
<b>Sort Code</b>	60-00-01	

### Published prices

For previous days prices: [www.mandg.co.uk/charities](http://www.mandg.co.uk/charities)

Prices are also available from recognised financial data vendors.

### Account opening requirements

Please complete Registration Confirmation. This should contain the name of the holding and any designation eg: ABC Charitable Trust or ABC Nominees Ltd designation 12345.

The registered address needs to be stated and at least two authorised signatories need to sign.

Evidence is required of capacity of the signatories ie Board Resolution appointing such signatories. Also, the document must be accompanied by either a Trust Deed, Royal Charter or Certificate of Incorporation (in the case of Charitable Trusts) or Memorandum & Articles of Association plus a Certificate of Incorporation (in the case of a nominee or other corporate body). These documents should be originals or copies certified by any serving officer of the Charity (or by the Company Secretary, stating his capacity or in the case of a board resolution, by the person who chaired the meeting, in the case of a Corporate body). These should all be sent via post or courier to:

M&G Securities Limited, Fairbairn Business Centre, 10 Fenchurch Avenue, London EC3M 5AG

### Confirmations and reports

The contract note will be sent the day following the trade placement. (ie T+1). If you have any further specific reporting requirements, please contact the M&G GOCS Team 0345 600 4129 or email [gocs@mandg.com](mailto:gocs@mandg.com) and we will be happy to discuss these with you.

### Redemptions

To ensure payment is made by the fund settlement date (usually T+3) please complete a Renunciation and Indemnity form with beneficiary bank details. This form is available from the M&G GOCS Team and once completed the signed original of this form must be posted to M&G GOCS Team – Fairbairn Business Centre, 10 Fenchurch Avenue, London EC3M 5AG.